

<b>Product and Service Safety Principles</b>	
<b>Form No.:</b>	A-840-001
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**SAHAR GROUP**  
**A-840-001 PRODUCT AND SERVICE SAFETY PRINCIPLES**

As stated on our Safety Policy: *“Safety is SAHAR GROUP’s most important value: The products that we manufacture and the services we provide are an asset to the operation of our customers. This operation involves human lives and our products and services involve accountability for the safety we assure. Our team must be committed to this policy for the sake of continuation of our business”*

According to this declaration, SAHAR GROUP operation and the industry requirements have established three (03) *Product and Service Safety Principles*:

1. **Responsibility:** SAHAR GROUP acknowledges its accountability over the safety of products and services provided, as specified on the airworthiness release documents.
2. **Compliance of requirements:** Compliance and customer satisfaction is a vital component of safety; our products and services are delivered following customer, legal and statutory requirements. Our success on compliance matches our commitment. Compliance for SAHAR GROUP means to deliver what we offered making our best to surpass our customers’ expectations.
3. **Communication:** As established on our P-740 Communications Procedure, quality of information and effective transmission is a foundation of safety and quality. Communication of Information is vital in three ways:
  - As a resource for proper performance of tasks for our operation processes, by means of training and the necessary knowledge to perform tasks; procedures; working instructions, procedures and policies.
  - As a vehicle for proper teamwork by means of lessons learned and the reinforcement documented practices among employees, supervisors, inspectors, etc.
  - As an asset ensuring the best possible relationship with our customers by communicating any relevant aspects or changes arising during the production or delivery of the required product or service.